

Application for financial assistance

The following information is strictly confidential to the Water Utility Consumer Assistance Trust and Watercare Services Limited.

Water Utility Consumer Assistance Trust

Phone: (09) 625 8176 / 0800 625 8176

Email: info@waterassistance.org.nz

SECTION 1: Applicant's details

| | | | |
|--------------------------|---------------------------------|---------------------------|---------------------------------|
| Applicant last name | <input type="text"/> | Spouse/partner last name | <input type="text"/> |
| Applicant first name | <input type="text"/> | Spouse/partner first name | <input type="text"/> |
| Age <input type="text"/> | Occupation <input type="text"/> | Age <input type="text"/> | Occupation <input type="text"/> |
| Ethnicity | <input type="text"/> | Ethnicity | <input type="text"/> |

Postal address:

Postcode

Home phone ()

Mobile

Work phone ()

Email

Outstanding amount owed to Watercare \$

Watercare account no. -

Is this your first application to the Trust? Yes No

If no, when did you previously apply? DD / MM / YYYY

How long have you lived at this address? Years Months

Are you the property owner? Yes No

The Trust/Watercare Services Ltd may need to disclose to your landlord that an application has been submitted to the Trust.

I live: Alone With my children

With my partner/spouse

With flatmates

With boarders

With others (please explain)

Ages of dependent children

| | |
|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> |

How many people live in your household?

How many people in the household contribute financially to the household expenses?

Do you own any other property? Yes No

If yes, purpose of ownership (i.e. rental, investment, holiday home, etc)

Address of additional property:

Describe your current circumstances: *I am having difficulty paying my Watercare bill because...*

| |
|----------------------|
| <input type="text"/> |
| <input type="text"/> |
| <input type="text"/> |
| <input type="text"/> |
| <input type="text"/> |
| <input type="text"/> |
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| <input type="text"/> |
| <input type="text"/> |

Continue on a separate page if necessary

continued >>>

SECTION 2: Information about your income and outgoings

(This section is to be completed by a budget advisor)

Weekly household budget:

Number of adults in household:

Number of dependent children in household:

Income

| | |
|---------------------------------------|----|
| • My take home pay (after tax) | \$ |
| • My income support payments (total) | \$ |
| • Partner/spouse's take home pay | \$ |
| • Partner's income support payments | \$ |
| • Board income | \$ |
| • Rental property income | \$ |
| • Other adult household contributions | \$ |
| • Other income (specify) | \$ |
| TOTAL INCOME (TOTAL A) | \$ |

Family costs

| | |
|-------------------------------------|----|
| • Child support payments | \$ |
| • School donations, fees, uniforms | \$ |
| • Child care | \$ |
| • Medical/prescription/dental | \$ |
| • Clothing and shoes | \$ |
| • Pet registration/vet fees | \$ |
| • Holidays | \$ |
| • Gifts | \$ |
| • Life/health insurance | \$ |
| • Income protection insurance | \$ |
| • Superannuation/Kiwi Saver | \$ |
| • Bank fees | \$ |
| • Other (specify) | \$ |
| TOTAL FAMILY COSTS (TOTAL D) | \$ |

Household costs

| | |
|--|----|
| • Mortgage | \$ |
| • Rent or board | \$ |
| • Groceries | \$ |
| • Electricity | \$ |
| • Gas | \$ |
| • Water and wastewater rates | \$ |
| • Land rates | \$ |
| • House maintenance | \$ |
| • Insurance – house/contents | \$ |
| • Phone (landline/mobile/internet) | \$ |
| TOTAL HOUSEHOLD COSTS (TOTAL B) | \$ |

General costs

| | |
|--|----|
| • Hire purchase repayments | \$ |
| • Student loan repayments | \$ |
| • Other repayments | \$ |
| • Tuition fees | \$ |
| • Sports fees/gym fees | \$ |
| • Subscriptions (magazines, newspapers) | \$ |
| • Personal (cigarettes, alcohol, gambling) | \$ |
| TOTAL GENERAL COSTS (TOTAL E) | \$ |

Travel costs

| | |
|---|----|
| • Fares (e.g. bus, train, ferry) | \$ |
| • Petrol/fuel (own or borrowed vehicle) | \$ |
| • Car insurance | \$ |
| • Vehicle registration/warrant of fitness | \$ |
| • Vehicle maintenance/repairs | \$ |
| • Vehicle Road User charges | \$ |
| • Car loan repayments | \$ |
| • Fines | \$ |
| • Donations/Koha | \$ |
| • Other (specify) | \$ |
| TOTAL TRAVEL COSTS (TOTAL C) | \$ |

SUMMARY OF COSTS

| | |
|----------------------------|----|
| Household costs (B) | \$ |
| Travel costs (C) | \$ |
| Family costs (D) | \$ |
| General costs (E) | \$ |
| TOTAL INCOME (A) | \$ |
| TOTAL COSTS (B – E) | \$ |
| SURPLUS / SHORTFALL | \$ |

SECTION 3: Information about your assets and liabilities

ASSETS: (What you own)

- Own home
- Motor vehicle/s
- Boat/caravan/campervan etc
- Investments/shares etc
- Other savings
- Other asset/s
- Other land/investment property/holiday home etc

| Value (approx.) | Total debt owing |
|-----------------|------------------|
| \$ | \$ |
| \$ | \$ |
| \$ | \$ |
| \$ | \$ |
| \$ | \$ |
| \$ | \$ |
| \$ | \$ |

Address of other land/property/holiday home etc

LIABILITIES: (Type of debt)

| | Who you owe <i>(WINZ, fines, finance co. etc)</i> | Amount owing | Repayment | |
|--|--|--------------|-----------|-----------|
| | | | amount | frequency |
| | | \$ | \$ | |
| | | \$ | \$ | |
| | | \$ | \$ | |
| | | \$ | \$ | |
| | | \$ | \$ | |
| | | \$ | \$ | |
| | | \$ | \$ | |
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| | | \$ | \$ | |
| | | \$ | \$ | |
| | | \$ | \$ | |
| | | \$ | \$ | |
| | | \$ | \$ | |
| | | \$ | \$ | |
| | | \$ | \$ | |

Declaration

- I declare that the information I have given on this form is to the best of my knowledge correct.
- I have read the eligibility criteria and I believe I meet the criteria.
- I authorise the Water Utility Consumer Assistance Trust to contact Watercare, the property owner/manager and/or the referring budgeting service or other relevant person, for clarification and/or confirmation of amounts owing and to utilise any personal information which may be contained in this application in order to obtain or provide such further advice or assistance which the Trust considers relevant to my application.

Name

Date

Once you have completed the form, please email to info@waterassistance.org.nz

or Post to: **Water Utility Consumer Assistance Trust C/- Watercare Services Ltd**
Private Bag 94010
Manukau City
Auckland 2241

SECTION 4: Budget advisor assessment (This section is to be completed by the budget advisor) 4

Name of budget advisory service:

Postal address:

Postcode

Name of budget advisor:

Work phone () Mobile

Email

Based on a full assessment of the applicant's financial situation:

I suggest that the Trust supports the applicant by arranging:

(i) A payment plan for the applicant to reduce his/her outstanding account balance to Watercare and meet current and future monthly charges, by regular payments of \$ _____ each

AND (ii) A write-off of \$ _____.

PER week
 fortnight
 month

OR I do not wish to make any recommendation.

Please include any other information you consider relevant

| |
|--|
| |
| |
| |
| |
| |
| |
| |

Budget advisor signature

Date

Applicant signature

Date

Information for the budget advisor:

If you have any questions, please call
(09) 625 8176 / 0800 625 8176
or email
info@waterassistance.org.nz

Once you have completed the form with your client, please email to
info@waterassistance.org.nz

or Post to: **Water Utility Consumer Assistance Trust**
C/- Watercare Services Ltd
Private Bag 94010
Manukau City
Auckland 2241

NORTH

Steps Forward Family Services
682 Whangaparaoa Road
Whangaparaoa
Phone: 424 4014

North Harbour Budget Service
3 William Laurie Place
Albany
Phone: 0800 159 158 / 448 5655

North Shore Budget Service
Mary Thomas Centre, 3 Gibbons Road
Takapuna
Phone: 486 6206

Salvation Army North Shore Community
Ministries
4 Kaipatiki Rd
Glenfield
Phone: 441 2554

Warkworth Wellsford Budget Service
C/- Citizens Advice Bureau
1 Mathieson Road
Wellsford
Phone: 09 423 7123

SOUTH

Christian Care Budget Service
29 Broadway
Glen Innes
Phone: 298 8536

Tamaki Budgeting
17 Mayfair Place
Panmure
Phone: 570 9023

Family Works
10 Mahia Road
Manurewa
Phone: 269 1009

Fonua Ola
32 Station Road
Otahuhu
Phone: 09 270 2089

Franklin Family Support
205 King Street,
Pukekohe, 2120
Phone: 238 6233

Mangere Budget Service
59b Mahunga Drive
Mangere Bridge
Phone: 275 2266

Otahuhu Home Budgeting Service
1st Floor, Otahuhu Library
12-16 High Street,
Otahuhu
Phone: 270 3546

Otara Budget
46 Bairds Road, Papatoetoe.
Ph 09 274 6432

Pakuranga & Howick Budgeting Service Inc
Library Building, 7 Aylesbury Street
Pakuranga
Phone: 576 5222

Papakura Budgeting Service Inc
Old Central School 57 Wood St
Papakura
Phone: 299 6881

Papatoetoe Community Budgeting Service
35 St. George Street
Papatoetoe
Phone- 279 0415

Salvation Army
18 Allright Place, Mt Wellington
Ph 09 905 4611

Salvation Army
92 Beachcroft Avenue, Onehunga
Ph 09 905 4611

Society of St Vincent de Paul
47 Station Road
Otahuhu
Phone: 270 4088

Salvation Army South Akld Community
Ministries
16B Bakerfield Place
Manakau
Phone: 262 2332

Viola PI Budgeting Service Trust
Baptist Church, Bader Drive/Ashgrove Rd
Mangere
Phone: 256 9639

Waiuku Family Support
56 Queen Street
Waiuku
Phone: 027 308 6265

WEST

C.A.R.E. Waitakere Trust Budgeting
64 Waipani Road
Te Atatu Peninsula
Phone: 834 6480

Family Works
2171 Great North Road
Avondale
Phone: 835 1288

Fono
411 Great North Road
Henderson
Phone: 837 1780

Helensville/Waimauku Family Budget
Service Inc
23 Commercial Road
Helensville
Phone: 09 420 7740

Henderson Budget Service
Level 1/404 Great North Road,
Henderson
Phone: 836 4141

Care Ranui Budget Service
464 Swanson Road
Ranui
Phone: 832 5961

Te Whanau O Waipareira Trust Budget
Service
Cnr Great North & Edmonton Rds
Henderson
Phone: 836 6683

Salvation Army Waitakere Community
Ministries
7-9 View Rd
Henderson
Phone: 837 4471

Salvation Army
524-534 Don Buck Road, Massey
Ph 09 833 6856

Vision West Budgeting Service
97 Glendale Road
Glen Eden
Auckland
Phone: 818 0714

West Auckland Budget Service Inc
26 Belvedere Court
West Harbour
Phone: 416 4727

CENTRAL

Auckland Central Budgeting Service
Shop S
14-18 Rocklands Road
Balmoral
Phone: 631 5572

Fonua Ola
8 Hendon Avenue
Mt Albert
Phone: 828 4307

Presbyterian Support Budget Service
111 Great South Road
Epsom
Phone: 09 520 8671

Salvation Army Community Ministries
691a Mt Albert Rd
Royal Oak
Phone: 639 1181